

Kepler Construction (Pty) Ltd – Privacy Policy

Kepler Construction (Pty) Ltd (“we”, “our”, “us”) values your privacy. This policy explains how we collect, use, store, and protect information obtained through our website, www.keplersa.co.za, and other related channels.

1. Information Collection

- We may collect personal information, including names, contact details, email addresses, and project requirements, when you interact with our website or contact us directly.
- Information may be collected through forms, emails, phone calls, or other methods you voluntarily provide.

2. Legal Basis for Processing

- We process personal information with your consent, to fulfil contractual obligations, or for legitimate business purposes.

3. Use of Information

- Your information is used solely to respond to enquiries, provide quotations, manage projects, and improve our services.
- We do not sell or trade your personal information for marketing purposes.

4. Third-Party Services

- We may use third-party services such as website hosting, analytics, or payment processors. These providers may process data on our behalf under strict confidentiality.

5. Information Protection

- Personal information is protected with technical and organisational measures, including secure servers and restricted access.
- Only authorised personnel have access to personal data.

6. Data Retention

- We retain personal information only as long as necessary for business or legal purposes and securely delete or anonymise it afterward.

7. POPIA Compliance

- We comply with the Protection of Personal Information Act (POPIA), No. 4 of 2013.
- You have the right to access, correct, or request deletion of your personal information.
- Requests can be sent to info@keplersa.co.za.

8. Cookies and Tracking

- Our website may use cookies or similar technologies to enhance user experience.
- You may manage or disable cookies through your browser settings.

9. Marketing Communications

- We only send marketing communications with your consent. You may unsubscribe at any time.

10. Children's Privacy

- Our website is not directed at children under 18, and we do not knowingly collect information from minors.

11. Data Breach Notification

- In the event of a data breach, we will comply with POPIA obligations to notify affected individuals and authorities.

12. International Transfers

- If data is stored or processed outside South Africa, we ensure appropriate safeguards are in place.

13. Links to Other Websites

- Our website may contain links to external websites. We are not responsible for the privacy practices or content of those sites. Users should review the privacy policies of any linked websites before providing personal information.

14. Updates to This Policy

- We may update this privacy policy from time to time. The latest version will always be available on our website.

15. Contact

- For questions or concerns about this policy, contact us at info@keplersa.co.za